



REGISTER FOR THE FMCP MEMBER SELF-SERVICE ONLINE PORTAL

The FMCP Member Self-Service Online Portal is your one-stop-shop for all things FMCP!

You can access your FMCP member account on our Member Self-Service Online Portal by visiting www.nifmcp.com and clicking on 'Member Sign-In' under the 'Members Only' navigation tab or clicking on the button on the homepage. The portal lets you access your FMCP information any time and anywhere. Registering for the portal also helps to ensure that you're kept up to date on important Plan communications — including announcements about new services, benefit updates, and more!

What can you do through the Member Self-Service Online Portal?

- ✓ View your personal data
- ✓ View your claims and EOBs
- ✓ Request new medical/Rx ID cards
- NEW!** ✓ Opt in to receive electronic communications, including email notifications for new EOBs
- NEW!** ✓ Access the HealthClips library of medical video and print resources
- ✓ Contact the Benefit Office



HOW TO REGISTER

If you've never used the portal before, you will need to register to use it. Registration is quick & easy!

1. Go to www.nifmcp.com and click Member Sign In under the Members Only tab, or click the 'Visit the Member Self-Service Online Portal' button on the homepage.
2. On the portal's landing page, click 'Register' at the bottom of the page and provide your Social Security Number or your Member ID starting with the letters FM (from your medical/Rx card) to verify your identity.
3. Create a username and password that you can remember. Then choose and answer three security questions (in case you need to recover or reset your password).
4. Provide your email address and cellphone number to ensure that we have your latest contact information in order for you to receive important Plan updates, announcements, and communications, and choose whether to opt in to receive electronic communications, like email notifications for new EOBs.

Once you're signed up, you'll be able to access all of the convenience of our Member Self-Service Online Portal wherever and whenever you need it!